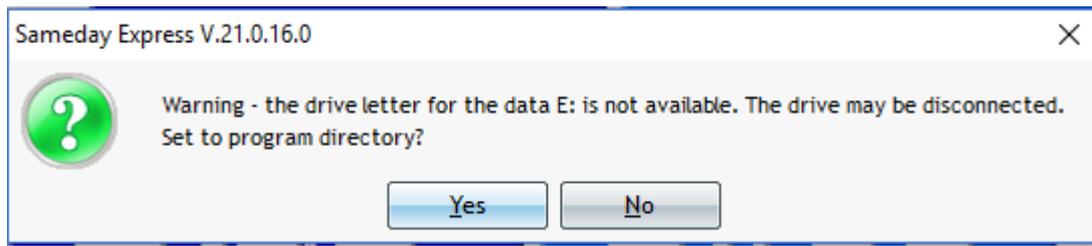


## Sameday Express – Drive not available message



This message simply means that the computer physically cannot see the drive letter you were using before. The drive has become 'disconnected'.

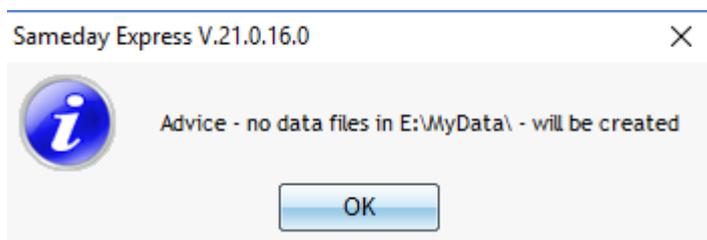
Choosing NO will exit the program.

Choosing YES will simply default to a local directory. (You can then go into Utilities and Data Directory to choose a new location afterwards).

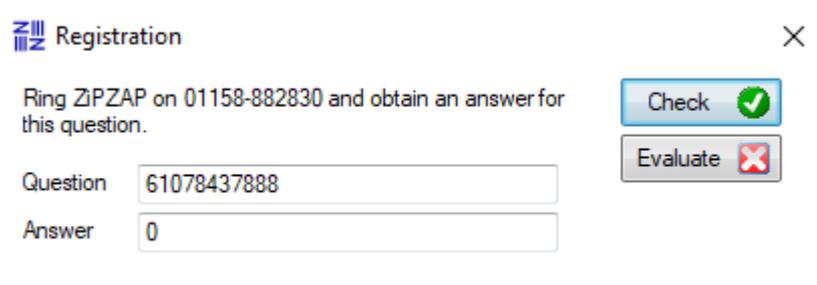
Often this means that the computer/NAS drive that the program is trying to connect to is currently switched off.

If you go into My Computer (or This PC) on the Desktop it may have a red cross on it or not be visible at all. If it has a red cross then double-click on it and attempt to open the drive.

If the drive is available but the directory does not exist then you get a different message –



This will recreate the directory and put blank files in it. After you may get a message to reregister the program –



The current data directory is held in a simple text file called local.dat which is located in C:\ProgramData\Zipzap Computers Ltd\SamedayExpress

| Name  | Date             |
|---|------------------|
|  JOB.ndx           | 24/03/2014 12:27 |
|  kcust.FIC         | 27/08/2014 13:54 |
|  kcust.ndx         | 27/08/2014 13:54 |
|  local.dat         | 29/01/2017 13:19 |
|  LOCAL_PARAMETE... | 29/01/2017 13:19 |
|  LOCAL_PARAMETE... | 24/03/2014 12:29 |
|  MAIL.FIC          | 30/08/2016 16:24 |
|  MAIL.ndx          | 30/08/2016 16:24 |
|  .....             | .....            |

To reset the program at any time to revert back to the local directory you can simply delete the file local.dat

If you used mapped drives then you should ensure that the tick box which says 'reconnect at logon' is actually ticked.